



**DEPARTMENT OF POLICE**

The Village of

**BARTLETT**



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Police Department, 228 South Main Street, Bartlett, Illinois 60103-4495.  
Telephone 630.837.0846 Fax 630.837.0865

08/23/2019

Shreyas Gandlur

**RE: REQUEST FOR PUBLIC RECORDS UNDER FREEDOM OF INFORMATION ACT**

RE: FOIA request dated (8/20/2019) – Case: W006186-082019

Dear Shreyas Gandlur:

We are in receipt of your Freedom of Information request dated 8/20/2019.

Police: Pursuant to the Illinois Freedom of Information Act, 5 ILCS 140, I request copies of the following records:

- All documents (including but not limited to emails, memoranda, contracts, or agreements) related to the Village's contract with Amazon Ring – **Provided**
- All emails (including any and all attachments) sent to/received from email addresses associated with the ring.com domain from May 1, 2019 to present - **Provided**
- All emails (including any and all attachments) sent to or received from the email addresses associated with any of the following domains: {cookcountyil.gov, dupagesheriff.org, co.kane.il.us, countyofkane.org} containing any of the following non-case sensitive terms: {"Neighbors by Ring", "Neighbors app", "law enforcement portal", "Ring cameras"} from May 1, 2019 to present – **No Records Found**
- Any documents (including, but not limited to, emails, memos, guidances, or guidelines) containing any policies or procedures (including, but not limited to, procedures for obtaining video and policies regarding posting on the Neighbors app) regarding either the Neighbors app or RING cameras – **Policy is currently in draft form and subject to 5 ILCS 140/1 et seq EXEMPTION SECTION 7(1)(f):**
- Documents (including, but not limited to, emails or memos) sufficient to show the Partnership Point of Contact, Press/Media Coordinator, Social Media Coordinator, Investigative Coordinator, and Community Relations Coordinator with regards to the RING agreement - **Provided**

The Bartlett Police recently announced a new partnership with Ring:  
<https://www.dailyherald.com/news/20190815/bartlett-police-join-ring-neighbors-app>

The requested documents will be made available to the general public, and not for commercial purposes, in order to shed some light on these contracts with the Village (see, e.g., my blog post at <https://sgandlur.com/ring-map>, for more context on investigations into Amazon Ring).

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not. – **Response sent electronically at no charge.**

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 5 business days, as the statute requires.

Sincerely,  
Shreyas Gandlur

Your request for inspection and/or copying of public records as indicated above has been denied on the grounds that the records are exempt from inspection and copying under Section 7 of the Illinois Freedom of Information Act because said records contain the following type(s) of information:

**(APPLICABLE EXEMPTIONS LISTED BELOW)**

PURSUANT TO FOIA ACT 5 ILCS 140/1 et seq EXEMPTION SECTION 7(1)(f): Exempts from disclosure any records in a preliminary “draft” status.

Your request was denied by:

  
Phyllis Severson  
Records Supervisor

Date: 08/23/2019

If you believe records are being improperly withheld under FOIA, you may submit your request for review to Sarah Pratt, Acting Public Access Counselor, Office of the Attorney General, 500 South 2<sup>nd</sup> Street, Springfield, Illinois, 62706, phone 877-299-FOIA (877-299-3642), Fax 217-782-1396, e-mail: [publicaccess@atg.state.il.us](mailto:publicaccess@atg.state.il.us). You may also seek judicial review pursuant to the Act.



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**Neighbors by Ring**  
**Memorandum of Understanding**

This agreement is entered into this 25 day of June, 2019 by and between Ring LLC ("Ring") and Bartlett Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Bartlett's ("Village") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to Village residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.


**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

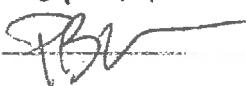
**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: 7/15/2019  
By:   
Name: August Cziment  
Title: Director of Operations

Agency

Date: 6/26/19  
By:   
Name: Patrick B. Unruh  
Title: Chief of Police

Verification Code\* V A A Y  
\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

## Geoffrey Pretkelis

---

**From:** Geoffrey Pretkelis  
**Sent:** Tuesday, August 20, 2019 9:57 AM  
**To:** Will Naydenoff  
**Subject:** FW: Bartlett, IL PD Signed MOU  
**Attachments:** Ring MOU - Bartlett Police Department, IL.pdf

**From:** Rohit Murti [mailto:rohit.murti@ring.com]  
**Sent:** Thursday, August 15, 2019 4:45 PM  
**To:** Geoffrey Pretkelis <GPretkelis@vbartlett.org>  
**Subject:** Re: Bartlett, IL PD Signed MOU

Absolutely, Chief. Please find it attached. Thank you.

Sincerely,

Rohit D. Murti

Law Enforcement Liaison  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



Download the [Neighbors App](#).  
Join the new neighborhood watch.

On Thu, Aug 15, 2019 at 11:44 AM Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)> wrote:

Rohit,

Can you email me a signed scanned copy of the Ring MOU? I only have a copy that has our signature and need one that has both signatures.

Thank you.

Geoff





# BARTLETT POLICE DEPARTMENT

## NEWS RELEASE



**Bartlett Police Department  
228 S. Main St.  
Bartlett, IL 60103  
(630) 837-0846**

**August 15, 2019**

### **Bartlett Police Department Recently Joined the Ring Neighbors App**

Bartlett Police Department recently joined the Ring Neighbors app to provide residents with timely crime notifications directly to their smartphone devices to help make our community safer. It will also allow Bartlett Police to see posts that residents voluntarily share on the Ring Neighbors app. This new crime reduction strategy has been instrumental in catching package thieves, deterring criminal activity, and keeping neighborhoods safe in other communities. Bartlett Police does not have access to your Ring doorbell or security camera devices. Residents are in complete control of their devices and can decide whether they want to share any video footage or other information with the police department.

Residents can text 'bartlett11' to 555888 to download the free Ring Neighbors app on their iOS or Android smartphone devices. The app is available to download and use even if residents do not own a Ring doorbell or security camera device.

The Ring Neighbors app is not a primary reporting tool nor is it monitored by Bartlett Police 24/7. Please call 9-1-1 for emergencies, to request police assistance, or to report criminal activity.

**Submitted by,**

**Deputy Chief Geoffrey Pretkelis #9**

**Geoffrey Pretkelis**

---

**From:** Geoffrey Pretkelis  
**Sent:** Thursday, August 15, 2019 2:07 PM  
**To:** 'Bruce'; DailyHerold  
**Subject:** Bartlett Police Department Recently Joined the Ring Neighbors App Press Release  
**Attachments:** Bartlett Police Department Recently Joined the Ring Neighbors App Press Release.doc

Bartlett Police Department Recently Joined the Ring Neighbors App Press Release

Prepared by Deputy Chief Geoffrey Pretkelis

## **Geoffrey Pretkelis**

---

**From:** Geoffrey Pretkelis  
**Sent:** Thursday, August 15, 2019 1:30 PM  
**To:** PD Command Notification  
**Cc:** Paula Schumacher; Scott Skrycki; Gabrielle Infusino; Lawrence Pincsak  
**Subject:** Bartlett Police Department Recently Joined the Ring Neighbors App Press Release  
**Attachments:** Bartlett Police Department Recently Joined the Ring Neighbors App Press Release.doc

Bartlett Police Department Recently Joined the Ring Neighbors App Press Release

Prepared by Deputy Chief Geoffrey Pretkelis

I will email the press release to the Daily Herald and The Examiner

I will also add the press release to the Village's social media pages

Gaby, could you please add this to the Village's webpage?

Thank you.

Geoff

## Geoffrey Pretkelis

---

**From:** Geoffrey Pretkelis  
**Sent:** Tuesday, August 13, 2019 9:45 AM  
**To:** Kyle Demmin  
**Subject:** Bartlett Police Issue Connecting to Zoom Meeting

Kyle,  
We are having difficulty connecting to the Zoom Meeting. Can you call me at +16307427459

Geoff

Sent from my iPhone

On Jul 25, 2019, at 2:21 PM, Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Geoff,

Looking forward to our call here in a bit. What is the best number to reach you at?

On Wed, Jul 24, 2019 at 9:56 AM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:  
Perfect. I'll update invite.

Best number to reach you on?

On Wed, Jul 24, 2019 at 9:34 AM Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)> wrote:

That would be fine.

Geoff

**From:** Kyle Demmin [mailto:[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)]  
**Sent:** Wednesday, July 24, 2019 11:34 AM  
**To:** Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)>  
**Subject:** Re: Introduction to Kyle Demmin - Bartlett Police Department, IL

Chief Pretkelis,

I just had a mandatory internal training put on my calendar for tomorrow at 3pm CDT. Would we be able to move our call up 30 minutes to 2:30pm CDT?

On Wed, Jul 17, 2019 at 3:55 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Thank you for the follow up, Chief Pretkelis. If there is anyone else that is going to be more of the hands on management for Portal, please let me know and we can include them on this intro call.

What will be the best number to reach you at? I'll send over a calendar invite as well.

Have a great night.

-Kyle

On Wed, Jul 17, 2019 at 1:58 PM Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)> wrote:

Kyle,

Thank you for reaching out to me. I would be available on Thursday, July 25, 2019 at 3 PM CDT. Please let me know if you would like anyone else to participate in the 20 minute telephone call.

Geoff

**From:** Kyle Demmin [mailto:[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)]

**Sent:** Wednesday, July 17, 2019 2:57 PM

**To:** Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)>

**Subject:** Re: Introduction to Kyle Demmin - Bartlett Police Department, IL

Thanks for the introduction, Rohit.

Chief Pretkelis,

It's great to meet you. The next step in the onboarding process is to schedule a quick 20 minute call to go over the training and roll out plan of Portal.

I'm traveling the rest of this week, so will need to book this for next week. Do any of the following days/times work for you?

- Thursday, July 25th at 11am CDT
- Thursday, July 25th at 3pm CDT
- Friday, July 26th at 10am CDT

Please let me know and I'll follow up with a calendar invite to confirm. Looking forward to it!

-Kyle

On Wed, Jul 17, 2019 at 10:31 AM Rohit Murti <[rohit.murti@ring.com](mailto:rohit.murti@ring.com)> wrote:

Chief Pretkelis,

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Manager, Kyle Demmin, who will set up a 30 minute call with you to discuss the next steps of Bartlett Police Department's Neighbors Portal onboarding.

Thank you for your time. We look forward to working with you!

Sincerely,

Rohit D. Murti

Community Partnerships Manager  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291



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## [Neighbors Portal Resource Center](#)

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[Neighbors Portal Resource Center](#)

## Geoffrey Pretkelis

---

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Tuesday, August 13, 2019 3:33 PM  
**To:** Geoffrey Pretkelis  
**Subject:** You've been invited to join Ring Neighbors Portal



### You've been invited to join Ring Neighbors Portal.

Ring invites you to join the [Bartlett Police Department](#) in the Ring Neighbors Portal.

Neighbors Portal provides the [Bartlett Police Department](#) with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.  
Unfortunately, Internet Explorer is currently not supported.



Email intended for [gpretkelis@vbartlett.org](mailto:gpretkelis@vbartlett.org).

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404  
[Unsubscribe](#) | [Privacy Notice](#) | [Support](#) | [Terms of Service](#)

Your Neighborhood Watch just got

a whole lot stronger.

We're excited to announce that the [Bartlett]

Police Department [(BPD)] has joined

Neighbors in your area! This will allow [BPD] to post crime and safety incidents directly

to your Neighbors feed in the Ring app to keep you

informed of critical events. It will also allow [BPD]

to see posts that you share so they are

aware of critical events and are able to respond.

The more you post critical events, the more [BPD]

can help. By working together, we can all

make [Bartlett] a safer community.

## Geoffrey Pretkelis

---

**From:** Kyle Demmin <kyle.demmin@ring.com>  
**Sent:** Tuesday, August 13, 2019 12:00 PM  
**To:** Geoffrey Pretkelis  
**Subject:** Re: Neighbors Portal Activated + PR Materials / Guidelines - Bartlett Police Department - IL  
**Attachments:** Neighbors Announcement Flyer\_Bartlett.pdf; Neighbors Co-branded Postcard\_Bartlett.pdf; Neighbors Social Media Asset\_Bartlett.pdf

Additionally, please see attached for Bartlett PD Marketing Assets.

We are working right now to get your account set up. Since your account invite was forwarded to others in the department, we have to deactivate those accounts and re-send over the new invite. When inviting others to Portal, please be sure to do so in the Portal under the "Admin Tools" tab.

I'll confirm once the new invite has been created. Thanks for your patience!

On Tue, Aug 13, 2019 at 9:57 AM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:  
Hi Geoffrey,

Reaching out to confirm that the in-app announcement has gone out and your Neighbors portal features are now fully active. Coordinators and Early Adopters should receive email invitations so they can log in and begin using Neighbors Portal.

PR materials and guidelines below are equally important to team success now that the partnership has shifted towards a public-facing conversation. Please review and circulate materials to your internal team as needed.

**Ring's PR team is copied on this email (via [media@ring.com](mailto:media@ring.com)) please be sure to connect with us if you receive any media inquiries.**

**Neighbors App PR Materials Folder ([click to access](#)) includes:**

- Initial social media announcement templates (a great tool for informing the community)
- Key Neighbors App talking points
- Hi-res Neighbors App imagery

**Custom Neighbors App Download Link:** <https://download.ring.com/bartlett>  
**Simple Text Code:** 'bartlett1l' to 555888 from your smartphone. *(not case sensitive)*

### Guidelines

- **All public facing messaging and materials that mention Ring and/or the Neighbors App must be approved by both parties**

- **Media inquiries and public requests for information about Ring or the Neighbors App should be flagged with both parties by contacting Ring's PR team via [media@ring.com](mailto:media@ring.com)**
- **Per Ring's company policy, we do not publicly disclose any app user or device owner data**
- **Neighbors Portal back-end features should not be shared with the public, including the law enforcement Neighbors Portal on desktop view, the heat map, sample video request emails or the video request process itself as they often contain sensitive investigative information**

That's it for now! We'll be on standby for any questions and keep us posted on any plans for outreach.

All the best,  
Kyle Demmin

--

**Kyle Demmin**

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291



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**[Neighbors Portal Resource Center](#)**

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## Kyle Demmin

Partner Success Manager  
kyle.demmin@ring.com  
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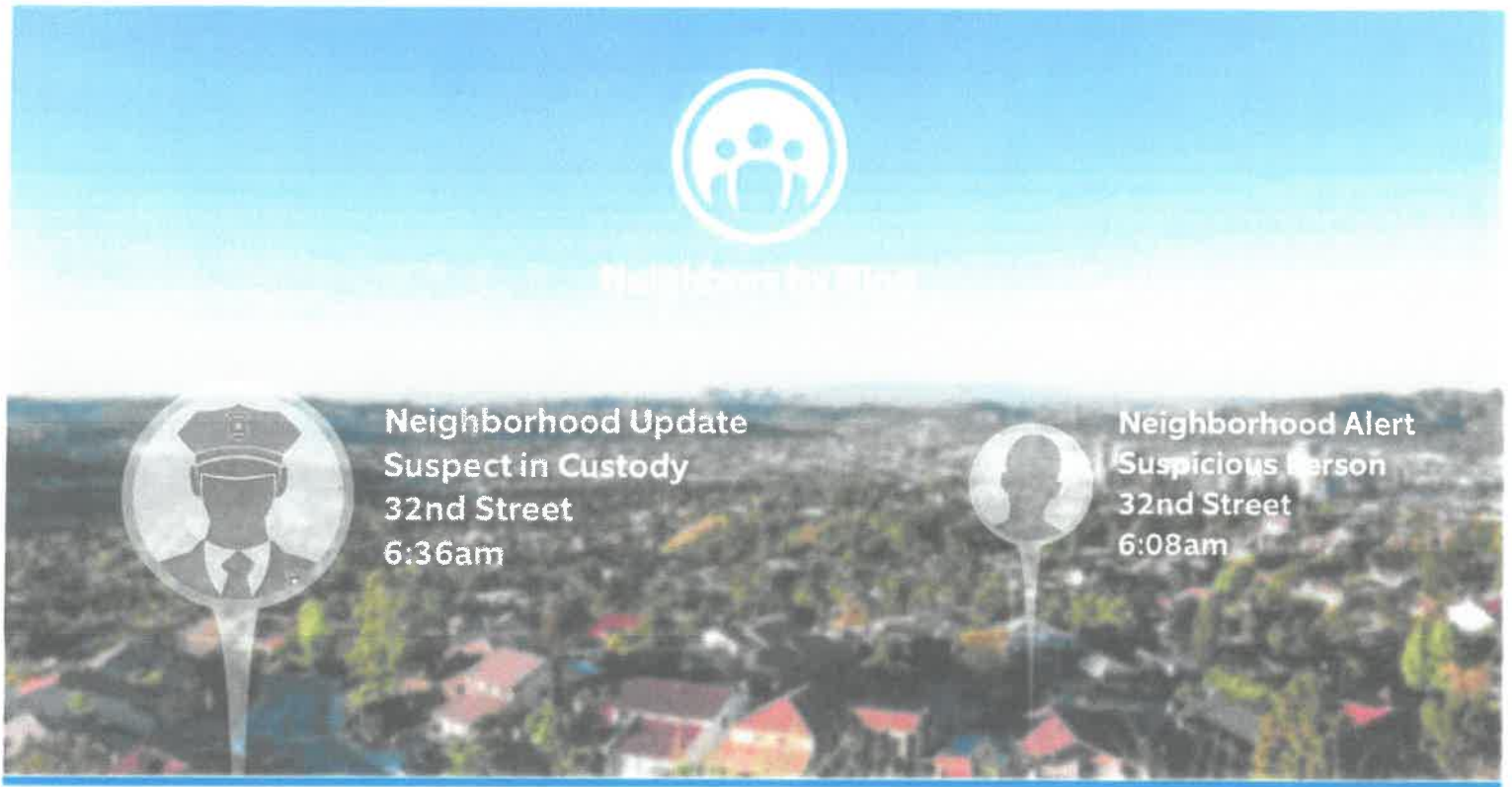
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**[Neighbors Portal Resource Center](#)**

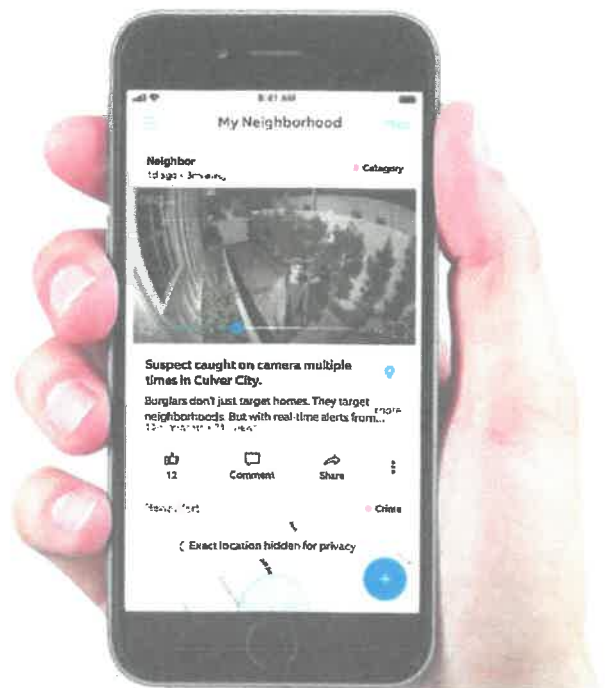


## Bartlett Police Department has joined Neighbors by Ring!

Neighbors by Ring is the Neighborhood Watch App that sends real-time crime and safety notifications directly to your phone. The **Bartlett Police Department** has joined the Neighbors App to share alerts, comment on local issues and help make our communities safer for everyone.

### Join the **Bartlett Police Department** on the Neighbors App

Text **bartlett** to **555888** to download the free Neighbors App to see what's going on in your community right now. Share the app with your neighbors, friends and family to make a difference in your neighborhood today.







## Bartlett Police Department has joined **Neighbors** by Ring!

**Neighbors** by Ring is the Neighborhood Watch App that sends real-time crime and safety notifications directly to your phone. To join the **Bartlett Police Department** on the FREE **Neighbors** App, text **bartlett** to **555888**





Neighbors by Ring

## Welcome to the Neighborhood Watch App by Ring

- Get instant alerts and safety alert from your

Ring cameras. You can also see live video feeds from your Ring cameras. You can also see live video feeds from your Ring cameras. You can also see live video feeds from your Ring cameras.

Learn more at [download.ring.com/bartlett](https://download.ring.com/bartlett)



ring



# Bartlett Police Department has joined Neighbors by Ring!



Neighbors by Ring

**Neighbors by Ring** is the Neighborhood Watch App that sends real-time crime and safety notifications directly to your phone.

Join the **Bartlett Police Department** on the Neighbors App by texting **bartlett** to **555888** or visit [download.ring.com/bartlett](https://download.ring.com/bartlett) today.



## Geoffrey Pretkelis

---

**From:** Geoffrey Pretkelis  
**Sent:** Tuesday, August 13, 2019 7:55 AM  
**To:** PD Command Notification  
**Cc:** Paula Schumacher; Scott Skrycki  
**Subject:** Bartlett PD Ring Neighbors Portal Message

Hello Everyone.

Here is the Ring Neighbors Portal In App Announcement that went out this morning. The police department will put out its own messaging and can start to use the Ring Neighbors Portal In App Announcement after we complete the workshop webinar this morning at 10 AM. Please contact me if you have any further questions regarding this matter.

Thank you.

Geoff

**From:** Ring Team [mailto:no-reply@ring.com]  
**Sent:** Tuesday, August 13, 2019 12:31 AM  
**To:** Geoffrey Pretkelis <GPretkelis@vbartlett.org>  
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[Join Portal Now](#)

\*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.  
Unfortunately, Internet Explorer is currently not supported.



Email intended for [apretkels@vbartlett.org](mailto:apretkels@vbartlett.org).

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ring

## Geoffrey Pretkelis

---

**From:** Geoffrey Pretkelis  
**Sent:** Friday, August 9, 2019 8:28 AM  
**To:** 'Kyle Demmin'  
**Cc:** Patrick Ullrich  
**Subject:** RE: Recap of our call today - Ring Neighbors Portal  
**Attachments:** Bartlett PD in App Alert Message.docx

Kyle,

Good morning. Sorry to hear that Ring will not allow Bartlett Police Department to revise the In App Announcement. I will follow your recommendation and create a welcome post with our specific messaging after the webinar is completed. Please let me know if you need anything else. Thank you.

Deputy Chief Geoffrey Pretkelis  
Bartlett, IL Police Department

**From:** Kyle Demmin [mailto:kyle.demmin@ring.com]  
**Sent:** Wednesday, August 7, 2019 4:08 PM  
**To:** Geoffrey Pretkelis <GPretkelis@vbartlett.org>  
**Cc:** Kyle Rybaski <KRybaski@vbartlett.org>; William Naydenoff <wnaydenoff@vbartlett.org>; Pete Rakiewicz <prakiewicz@vbartlett.org>  
**Subject:** Re: Recap of our call today - Ring Neighbors Portal

Chief Pretkelis,

Thanks for sending these over. The account invites will go out the day prior on Monday, August 12th. Please have those invites created to be live Portal accounts prior to the webinar.

For the In App Announcement, this is a template announcement that goes out for all of our departments. Unfortunately, these revisions won't be applicable.

My recommendation would be to create a welcome post after the webinar is completed where you can inform the community about how your department involvement will impact the community in a positive way. Happy to chat about this on the phone as well.

Best,  
Kyle

On Wed, Jul 31, 2019 at 7:05 AM Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)> wrote:

Kyle,

Good morning. I provided you with the following items that you requested:

- Completed Excel Sheet with Portal User Information

Please let me know if you have any questions or need any other additional information before the demo on August 13, 2019.

Thank you for your assistance.

Deputy Chief Geoffrey Pretkelis

Bartlett, IL Police Department

**From:** Kyle Demmin [mailto:[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)]  
**Sent:** Thursday, July 25, 2019 4:43 PM  
**To:** Kyle Rybaski <[KRybaski@vbartlett.org](mailto:KRybaski@vbartlett.org)>; William Naydenoff <[wnaydenoff@vbartlett.org](mailto:wnaydenoff@vbartlett.org)>; Pete Rakiewicz <[prakiewicz@vbartlett.org](mailto:prakiewicz@vbartlett.org)>; Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)>  
**Subject:** Recap of our call today - Ring Neighbors Portal

Hi Bartlett PD Team,

Thank you for connecting with me earlier today. Below you'll find a recap of our call and next steps.

### **Recap of Onboarding Steps**

#### **1. In-App Announcement**

- a. Ring will notify our existing Neighbors app users in your community that Bartlett Police Department - IL has joined
- b. Your PIO approves and schedules the in-app announcement
- c. Please see attached for the In App Announcement

#### **2. Neighbors Portal Activation and Account creation**

- a. Once announced, I'll activate your Neighbors Portal and create accounts for the Coordinators and Early Adopters

#### **3. Workshop Webinar**

- a. Your Early Adopters will bring their Neighbors Portal accounts to a webinar and we will comment, post and/or video request. Please be sure to have your laptops available during out August 13

#### **4. Launch Portal**

- a. After the demo on the 13th, your department can start using Portal to engage with the community, etc

**Next Steps:**

1. Neighbors Portal Coordinator contact information
  - a. **Please complete the attached excel sheet with Portal user information. Accounts will be created on August 13th.**
2. In-App Announcement
  - a. Scheduled to go live August 12th
3. Marketing Materials and PR Information to follow on August 12th

Please let me know if there's anything else I can do between now and then.

Thank you,

Kyle Demmin

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291



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[www.ring.com](http://www.ring.com)





[Download the Neighbors App.](#)  
Join the new neighborhood watch.

## [Neighbors Portal Resource Center](#)

--

Kyle Demmin

Partner Success Manager

[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)

714-381-6291

---



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## [Neighbors Portal Resource Center](#)



9:41 AM

100%



[City Name]

Map

RING



Officer Smith

1 MIN AGO

Attempted break-in on Main St.  
Please stay clear of the area until further notice.



Neighbor

NOW

Thanks for the heads up!

## [Dept Name] Police Department has joined Neighbors

Your Neighborhood Watch just got a whole lot stronger.

We're excited to announce that the [Dept Name] Police Department [(Dept Acronym)] has joined Neighbors in your area! This will allow [Dept Acronym] to post crime and safety incidents directly to your Neighbors feed in the Ring app to keep you informed of critical events. It will also allow [Dept Acronym] to see posts that you share so they are aware of critical events and are able to respond.

The more you post critical events, the more [Dept Acronym] can help. By working together, we can all make [City Name] a safer community.



0



Helpful



Comment



Share

RING

[illegible]

[illegible]

## Geoffrey Pretkelis

---

**From:** Rohit Murti <rohit.murti@ring.com>  
**Sent:** Tuesday, July 16, 2019 1:50 PM  
**To:** Geoffrey Pretkelis  
**Subject:** Re: Ring MOU - Bartlett Police Department, IL

Thank you, Chief.

Sincerely,

**Rohit D. Murti**

Community Partnerships Manager  
T 832.992.9910 E rohit.murti@ring.com



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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On Tue, Jul 16, 2019 at 11:21 AM Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)> wrote:

**From:** Rohit Murti [mailto:[rohit.murti@ring.com](mailto:rohit.murti@ring.com)]  
**Sent:** Tuesday, July 16, 2019 1:12 PM  
**To:** Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)>  
**Subject:** Re: Ring MOU - Bartlett Police Department, IL

Good day Chief Pretkelis,

The MOU is now complete. Could you please help me identify the personnel in the yellow highlighted roles, along with their title, full name and email address? These are the key personnel whose attendance we would request during on-boarding, to ensure proper engagement and success with the program. Once this is complete, I will make an introduction to your partner success team who will schedule an onboarding session with you.

- Partnership Coordinator - Deputy Chief Geoffrey Pretkelis ([gpretkelis@vbartlett.org](mailto:gpretkelis@vbartlett.org))
- Public Information Officer / Social Media Liaison - Deputy Chief Geoffrey Pretkelis ([gpretkelis@vbartlett.org](mailto:gpretkelis@vbartlett.org))
- Investigative - CID/Crime/Property Crime – Sergeant Pete Rakiewicz ([prakiewicz@vbartlett.org](mailto:prakiewicz@vbartlett.org)) & Commander Will Naydenoff ([wnaydenoff@vbartlett.org](mailto:wnaydenoff@vbartlett.org))
- Community Outreach Officer – Sergeant Kyle Rybaski ([krybaski@vbartlett.org](mailto:krybaski@vbartlett.org)) and Deputy Chief Geoffrey Pretkelis ([gpretkelis@vbartlett.org](mailto:gpretkelis@vbartlett.org))
- Social Media Coordinator – Deputy Chief Geoffrey Pretkelis ([gpretkelis@vbartlett.org](mailto:gpretkelis@vbartlett.org))

Thank you!

Sincerely,

Rohit D. Murti

Community Partnerships Manager  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



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On Thu, May 2, 2019 at 4:10 PM Rohit Murti <[rohit.murti@ring.com](mailto:rohit.murti@ring.com)> wrote:

Chief,

I hope you are doing well. I wanted to follow up with you on the MOU regarding our law enforcement program - Neighbors Portal by Ring. Is there any assistance that I may provide? Please let me know. Thank you.

Sincerely,

Rohit D. Murti

Community Partnerships Manager  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



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On Wed, Mar 27, 2019 at 10:46 AM Rohit Murti <[rohit.murti@ring.com](mailto:rohit.murti@ring.com)> wrote:

Chief Pretkelis,

It was a pleasure chatting with you today. Thank you for arranging our meeting to learn about Ring's approach to reducing crime in communities.

An overview of our program:

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal is free to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (about posted video or in response to posted comments).
3. **Alerts** - You may post alerts which are highly relevant (proximity) to the recipient.
4. **Video Request** - You may request videos from Ring device owners who may have captured footage, that may be of relevance to active investigations.

As you review the attached MOU, or if others will be charged with this task, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed out a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, prior to sharing it with us. Once we receive the signed copy of the MOU, we can move forward with the on-boarding.

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. When you get a chance, could you please share the timeline and general information about what is typically involved in the Council process?

Thank you again for meeting with me. I look forward to working with you and Bartlett Police Department.

Sincerely,

Rohit D. Murti

Community Partnerships Manager | Ring

T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)





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LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

## **Geoffrey Pretkelis**

---

**From:** Geoffrey Pretkelis  
**Sent:** Thursday, July 11, 2019 8:06 AM  
**To:** Patrick Ullrich; Jim Durbin; Will Naydenoff; Kyle Rybaski; Pete Rakiewicz  
**Subject:** Ring Doorbell MOU Status

Good morning.

I heard back from Ring Doorbell in regard to our MOU last night. It should be approved and the program should be up and running within three weeks. I will follow up with everyone when they want to schedule a webinar for the training.

Geoff

## Geoffrey Pretkelis

---

**From:** Geoffrey Pretkelis  
**Sent:** Wednesday, July 10, 2019 9:02 PM  
**To:** rohit.murti@ring.com  
**Subject:** Fwd: Bartlett PD Neighbors by Ring MOU  
**Attachments:** image001.jpg; ATT00001.htm; image002.gif; ATT00002.htm; image003.gif; ATT00003.htm; Neighbors by Ring MOU.PDF; ATT00004.htm

Sent from my iPhone

Begin forwarded message:

**From:** Kyle Rybaski <[KRybaski@vbartlett.org](mailto:KRybaski@vbartlett.org)>  
**Date:** June 26, 2019 at 3:25:53 PM CDT  
**To:** "rohit.murti@ring.com" <[rohit.murti@ring.com](mailto:rohit.murti@ring.com)>  
**Cc:** Geoffrey Pretkelis <[GPretkelis@vbartlett.org](mailto:GPretkelis@vbartlett.org)>  
**Subject:** Bartlett PD Neighbors by Ring MOU

Good afternoon Rohit,

Attached you will find our signed MOU by Chief Patrick Ullrich and our verification code. Please let us know the next step in getting started.

Thank you,  
Kyle

**Sergeant Kyle Rybaski #53**

[Bartlett Police Department | 228 S. Main St. | Bartlett, IL 60103](#)

Office: 630.837.0846 | Cell: 224.760.8109 | Email: [krybaski@vbartlett.org](mailto:krybaski@vbartlett.org)

## Geoffrey Pretkelis

---

**From:** Kyle Rybaski  
**Sent:** Tuesday, July 9, 2019 9:06 AM  
**To:** rohit.murti@ring.com  
**Cc:** Geoffrey Pretkelis  
**Subject:** RE: Bartlett PD Neighbors by Ring MOU

Hi Rohit

I have not heard back from you about our MOU. Can you please advise our next step in getting started?

Thank you,  
Kyle

**From:** Kyle Rybaski  
**Sent:** Wednesday, June 26, 2019 3:26 PM  
**To:** 'rohit.murti@ring.com' <rohit.murti@ring.com>  
**Cc:** Geoffrey Pretkelis <GPretkelis@vbartlett.org>  
**Subject:** Bartlett PD Neighbors by Ring MOU

Good afternoon Rohit,

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Kyle

### Sergeant Kyle Rybaski #53

Bartlett Police Department 228 S. Main St | Bartlett, IL 60103

Office: 630.837.0846 | Cell: 224.760.8109 | Email: [krybaski@vbartlett.org](mailto:krybaski@vbartlett.org)



## **Geoffrey Pretkelis**

---

**From:** Kyle Rybaski  
**Sent:** Tuesday, June 25, 2019 8:58 AM  
**To:** Geoffrey Pretkelis  
**Subject:** MOU for Ring Doorbell

Hello sir,

I have the MOU for you and Chief to review for the Neighbor's by Ring program. I added the 4 digit code to the back of it. Looks like we will need the Chief's signature and I can send it in.

Thank you,  
Kyle

### **Sergeant Kyle Rybaski #53**

Bartlett Police Department | 228 S. Main St. | Bartlett, IL 60103

Office: 630.837.0846 | Cell: 224.760.8109 | Email: [krybaski@vbartlett.org](mailto:krybaski@vbartlett.org)



## Geoffrey Pretkelis

---

**From:** Rohit Murti <rohit.murti@ring.com>  
**Sent:** Thursday, May 2, 2019 6:11 PM  
**To:** Geoffrey Pretkelis  
**Subject:** Re: Ring MOU - Bartlett Police Department, IL

Chief,

I hope you are doing well. I wanted to follow up with you on the MOU regarding our law enforcement program - Neighbors Portal by Ring. Is there any assistance that I may provide? Please let me know. Thank you.

Sincerely,

**Rohit D. Murti**

Community Partnerships Manager  
T 832.992.9910 E rohit.murti@ring.com



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Thank you again for meeting with me. I look forward to working with you and Bartlett Police Department.

Sincerely,

Rohit D. Murti  
Community Partnerships Manager | Ring  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



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